

# AIR CONDITIONER/ HEAT PUMP

845-351-4700 • [sosxtremecomfort.com](http://sosxtremecomfort.com)



## **Savings PLAN**

### **Great Discounts!**

- ✓ annual tune-up
- ✓ 15% off repairs
- ✓ 50% off diagnostic fee
- ✓ priority service

### **ADDITIONAL COVERAGE**

#### **CALL FOR PRICING ON COVERAGE FOR:**

- additional air conditioning system or heat pump
- heating unit
- ProGuard oil tank insurance
- water heater  
(See details on reverse side.)

### **17-POINT A/C PRECISION MAINTENANCE**

A tune-up will be performed once during the service agreement term during regular working hours. Please call to schedule. The tune-up includes the following:

1. Lubricate all moving parts, such as blower motor and condenser fan.
2. Check suction line temperature and pressure.
3. Evaluate condition of air filter. Replace with customer-supplied one-inch filter.
4. Test temperature drop between return and supply air.
5. Flush condensate drain to protect against overflow.
6. Clear the outside condenser cover of debris.
7. Check blower motor (and belt, if applicable).
8. Adjust blower speed.
9. Safety test all controls for proper operation.
10. Meter voltage and amperage in all motors.
11. Test for worn bearings.
12. Test operation and condition of compressor contacts.
13. Inspect, start and run capacitors and relays for bulges, rust and leaks.
14. Tighten and safety test all wires and connections.
15. Clean and adjust thermostat/mercury bulb.
16. Talk to customer about improving system efficiency and indoor air quality.
17. Inform customer of equipment condition; recommend necessary repairs.

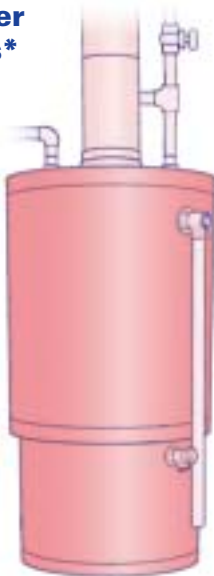
### **LOYALTY CREDITS**

For each consecutive year you are enrolled in our **Savings Plan** or **Xtreme Savings Plan**, you earn **\$50** in Loyalty Credits. You can accumulate up to **\$500** in credits and apply them to the following equipment purchased from us.

❖ boiler .....	\$500	❖ water heater .....	\$250
❖ furnace .....	\$350	❖ indirect water heater ...	\$100
❖ a/c condenser .....	\$300	❖ oil burner .....	\$100
❖ heat pump .....	\$350	❖ oil tank .....	\$200
❖ air handler .....	\$200		

## Water Heater Plan

- **coverage for burner parts and controls\***
- **annual tune-up**
- **available for oil, natural gas, propane or electric water heaters**



\* Tank, chamber and anode rods not covered by plan.

## TERMS & CONDITIONS

1. We reserve the right to inspect and approve the equipment to be covered before accepting this service plan. Initial repairs required to put the equipment in acceptable condition are not covered.
2. This plan is in effect during regular service hours, 8 a.m. – 5 p.m., Monday through Friday. For after-hours calls, customer will incur our standard service fee, and, if applicable, will be subject to an emergency call fee.
3. Exclusions: This plan does not cover parts or labor when failure is due to:
  - customer setting thermostat too high to call for cooling or too low to call for heating.
  - customer leaving emergency switch in “off” position.
  - tripped circuit breakers or blown fuses.
  - dirty air filters. (It is the customer’s responsibility to change or check air filters every month.)
4. Compressors still under manufacturer’s parts warranty will be replaced with no labor charge. For compressors out of warranty, a 20% discount will be applied. Discount applies to compressor, refrigerant, dryers, labor and any miscellaneous parts.
5. It is customer’s responsibility to call and schedule an appointment for annual maintenance.
6. SOS Fuels agrees to render service to customer’s equipment for one year from the month in which customer enrolls in the plan (the effective date). This service plan will renew automatically each year unless terminated in writing by either party 30 days prior to its expiration.
7. Upon approval, acceptance and payment, the plan will be effective immediately. Preventive maintenance will be performed during the period the plan is in effect, at the mutual convenience of customer and SOS Fuels.
8. SOS Fuels is not responsible for high and low voltage wiring after the air conditioning maintenance is performed.
9. SOS Fuels warrants the initial recharge of Freon for 21 days.
10. This service plan is not written on a prorated basis, and no refunds will be made if customer cancels it prior to its normal expiration date. If a precision tune-up has already been performed in advance and customer cancels the plan, customer will be billed for the tune-up, payable upon receipt. This service plan is transferable to another homeowner, subject to credit approval, but not from one system to another. The plan is void if anyone other than an SOS Fuels employee works on the equipment.
11. SOS Fuels’ obligation to furnish parts shall be subject to their availability through normal supply sources. This service plan does not cover replacement of a complete central air or heat pump system or any parts or services.
12. This service plan is designed and available to SOS Fuels customers with a properly maintained account. A finance charge of 1.5% per month (annual rate of 18%) will be charged on items not paid 30 days from invoice date. If this account is referred to an attorney for collection, a charge for interest and attorney fees will be included. Said fee will be 33.33% plus interest. **SERVICE PLANS ARE NOT IN FORCE IF ACCOUNT IS 60 DAYS OR MORE OVERDUE.**
13. The service plan includes only repair and replacement of parts that are defective due to ordinary use or wear and tear based on the judgment of SOS Fuels.
14. SOS Fuels shall be released from liability for failure or delay to provide, within a reasonable time, the service called for under this plan when failure or delay may result from strike or other labor disturbance; fire, flood, lightning or other acts of God; supply shortages; government regulations; extreme weather conditions; or unavailability of parts.
15. This is the entire plan. This plan cancels and supersedes all prior plans.

**PLEASE KEEP FOR YOUR RECORDS**