



Comfort Watch Tank Monitor by GREMLIN® Frequently Asked Questions

Q. WHAT DOES THE GREMLIN® TANK MONITOR DO?

A. The GREMLIN® Tank Monitor takes readings of the fuel level in your tank, and sends those readings via cellular connection to us. With this precision, we can ensure that you get exactly the fuel you need, when you need it.



Q. WHY ARE YOU INSTALLING ONE?

A. We want you to feel CONFIDENT you will not run out of fuel. The GREMLIN® also comes with a Smartphone App that gives you information you never had before. You'll be able to see how much fuel you have in your tank, anytime, from anywhere. You'll see how much you've been using and when your next delivery is scheduled. You'll be able to reach us with the tap of an icon. It's one more thing that sets us apart from a typical fuel company.

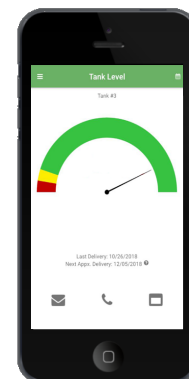
Q. HOW WILL THE GREMLIN® TANK MONITOR BE INSTALLED?

A. At your home, our tech will use a Smartphone App to confirm that the monitor will connect to the cellular network from your tank. He will then screw the monitor into a spare opening on the fuel tank and activate the GREMLIN®. That process should take 10 minutes or less.

Q. HOW DO I DOWNLOAD THE SMARTPHONE APP?

A. After the GREMLIN® is installed, you can download the GREMLIN® Tank Monitor App either from the Apple Store (iPhones and iPads), or Google Play (Androids.)

Here's how to set up the app on your phone or tablet: Enter your desired username and password (there are no restrictions), your email address, customer account number and your GREMLIN® monitor serial number. The serial number is located underneath the barcode attached to the back of the monitor. Tap register to proceed, and you are all set!



Q. WHO OWNS THE GREMLIN® TANK MONITOR?

A. Unless you purchase the monitor from us, it is our property. If you discontinue doing business with us for any reason, we will need you to let us remove the monitor to avoid being charged.

Questions?

We can help!

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