



Heating Oil Xtreme Plan

If you've ever dealt with the trouble of having your heating system break down on a cold winter night, you know the value of being covered by a service plan. The cost of parts, repairs, and after-hours service can quickly add up without this coverage. Most important is the response time to get your home's heating system repaired.

INCLUDES

VIP Priority Service

Ultrasonic Tank Inspection plus \$500 tank replacement voucher if needed

16pt Annual Tune-Up

No Trip Charge

No Cost Repair

No Charge for Labor

No Charge on 107 Major Parts

10% Off Repairs for Non-covered Parts

No Charge for 24/7 No-Heat Emergency

5% Off New Boiler/Furnace Installations

What is VIP Priority Service?

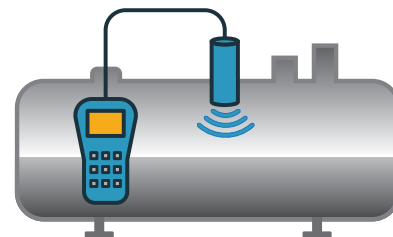
Imagine it's New Years Eve at 10:00 pm, it's freezing outside and your heat suddenly turns off. Our service technician will be there to repair your heat and help you ring in the new year!

That's VIP Priority Service!



Looking After You and Your Home.

At every tune-up, we utilize ultrasonic tank testing to proactively determine if your oil tank is due for a replacement before it leaks and causes a problem. This same technology is used in commercial applications for measuring the corrosion and wear of million-gallon storage tanks.

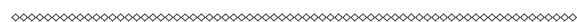


Ultrasonic tank testing technology is EPA approved to assess the integrity of an oil tank. We can identify the internal thickness of tanks to determine if they are at risk for a leak before they cause major environmental damage. Just one more way SOS provides you peace of mind by looking after you and your home. Plus, should your tank need a replacement, we offer \$500 off a new tank.



SEE BACK FOR TERMS & CONDITIONS

Service Plans Save Money!



TERMS & CONDITIONS

1. SOS Heating Oil Xtreme Plan is only available to customers who are on Automatic Delivery. Customer must have an account in good standing and purchase a minimum 800 gallons of fuel per year in order to qualify for this service. The price quoted is for an ordinary residence or a comparable size, semi commercial system with a firing rate of up to 2 gallons per hour.
2. A heating system tune-up will be performed once during the service plan term, during regular working hours, as scheduled by our service department. SOS Xtreme Comfort is not responsible for performing the tune-up if we are unable to contact the customer during normal working hours. All tune-ups must be scheduled between March 1 and November 30. From December 1 through February 28 an additional fee of \$50 shall be applied. (except for new service plan customers.)
3. After hours service includes emergencies only. Emergencies are defined as follows; no heat below 40° F, major water leak which cannot be contained and will harm the home and/or contents of the home, oil leak which cannot be contained and will harm the home and/or contents of the home, or no hot water between 7:00 a.m. - 7:00 p.m. only.
4. Any labor and/or parts billed prior to acceptance of this agreement cannot be credited. Repairs required to correct pre-existing conditions are not covered by the plan and will be charged at the company's normal rates.
5. SOS Xtreme Comfort reserves the right to reject any service plan after inspection of the customer's heating system.
6. Only personnel of SOS Xtreme Comfort may work on the heating system covered by this agreement, or the agreement shall be deemed null and void, effective immediately. The unused portion of the agreement shall not be credited.
7. Each heating system must have an oil filter installed on the oil suction line before commencement of the agreement.
8. This agreement is not written on a pro rata basis and no refund will be made if it is cancelled by the customer prior to its normal expiration date or if other terms of this agreement are not met. In the event the customer's house is sold, the unused portion of the contract may be transferred to the new homeowner at the sole discretion of SOS Xtreme Comfort. If the customer elects to payoff a service plan as part of a budget plan and then chooses to cancel the service plan or discontinue payments, the full amount outstanding shall accelerate and become due and owing.
9. Hot water coils, combustion chambers, oil tanks, oil lines, zone dampers, zone control boards and power venters are excluded from this agreement.
10. This agreement does not cover parts or labor when failure is due to vacant or unattended premises; blown or loose fuses; emergency switch in the "off" position; thermostat set too low to call for heat; lack of oil when delivery has been delayed due to delinquency in payment for oil.
11. SOS Xtreme Comfort shall not be held liable for the inability to supply or obtain obsolete parts not available through regular sources of supply.
12. SOS Xtreme Comfort is not responsible for the condition of the oil storage tank, its components or the accumulation of sludge, sediment, bacteria or water, or frozen lines. Service calls related to the condition of the storage tank are not covered under this agreement.
13. This agreement does not cover service or replacement parts due to customer breakage, acts of nature, fire damage, flooding, freezing, explosions or other causes beyond the control of SOS Xtreme Comfort.
14. It is agreed that if any tax or other charges are imposed by any governmental authority with respect to the sale, delivery or disposal of the products covered hereby, it will be added to the price to be paid by the buyer. A finance charge of 1.5% per month, for an annual percentage rate of 18%, is charged on items not paid 30 days from statement date. Service plans are not in force if account is 60 days overdue.
15. SOS Xtreme Comfort shall not be held responsible for damage or resulting losses if the fulfillment of the agreement shall be delayed or prevented by wars, acts of enemies, strikes, inability to secure technicians, parts, material or transportation or by any other condition not reasonably within its control.
16. The length of this agreement is one year and the agreement will be automatically renewed each year at the prevailing rate unless we are notified of cancellation in writing 30 days prior.
17. The service plan includes only the repair and replacement of parts specifically listed herein that are defective due to ordinary use or wear and tear based on the judgment of SOS Xtreme Comfort. SOS Xtreme Comfort is not liable for frozen pipes and/or damage to a house or commercial building and/or contents thereto when the heating system stopped working due in part or in whole to a defective part on the heating system.
18. This is the entire plan. This plan cancels and supersedes all prior plans.

107 COVERED REPAIR PARTS

PLEASE KEEP FOR YOUR RECORDS!

Controls

- air scoop
- air vent
- ball valve
- blow-down valve
- blower bearings
- blower circuit board
- blower complete
- blower motor
- blower shaft
- blower wheel
- boiler drain
- boiler drain cap
- cad cell control
- capacitor
- check valves
- combination control
- domestic water mixing valve
- draft regulator
- emergency switch
- expansion tank
- Extrol tank (#15, #30, #60)
- feed valve (steam, h/w)
- flow control valve
- fuel filter complete
- gate valves
- glass gauge
- heating pipes (exposed)
- high-limit control
- low-limit control
- low-voltage transformer
- low-water cutoff complete (hot water only)
- pop safety valve

- preference relay
- pressure reducing valve
- pressure control
- primary control
- purge valve
- relief safety valve
- reverse aquastat
- smoke pipe
- solenoid valve
- stack control
- switching relay
- temperature gauge
- thermostat (manual)
- triple aquastat

Fuel Supply Parts

- fill cap
- float valve
- fuel filter cartridge
- fuel pump
- fuel pump bleeder
- fuel pump seal
- fuel pump strainer
- vent cap

Burner Replacement Parts

- blast tube
- burner cables
- burner coupling
- burner fan
- burner flange gasket
- burner gasket
- burner motor
- burner switch
- buss bar ignition leads
- cad cell assembly
- cad cell eye
- cad cell wires
- delayed oil valve
- delayed oil valve coil
- electrode assembly
- electrodes
- end cone
- ignition leads
- ignition transformer
- ignition transformer gaskets
- ignition wiring
- low-voltage wiring (exposed)
- nozzle
- nozzle adapter
- nozzle line
- porcelains
- pump coupling
- turbulator

Hot Water Systems

- circulator bearing assembly
- circulator complete (excludes high velocity models)
- circulator coupling
- circulator impeller
- circulator motor
- circulator motor mounts
- circulator relay
- circulator seal
- circulator switch
- circulator wicking
- water feeder
- zone valve complete
- zone valve motor
- zone valve powerhead
- zone valve relay
- zone valve stem

Warm Air Systems

- air regulator
- air stat
- blower belt
- blower pulley
- fan control
- limit control

Other

- anti-hum device
- oil safety valve
- tiger loop