



# SERVICE PLANS THAT SAVE MONEY!



## Propane & Natural Gas Savings Plan

**\$199**/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- 5% Off New Boiler/Furnace Installations
- 15pt Annual Tune Up (\$199 value)

SEE BACK FOR TERMS & CONDITIONS

### 15-POINT PRECISION HEATING TUNE-UP

A tune-up will be performed once during the service agreement term during regular working hours. Please call to schedule.

Our 15pt tune-up includes:

1. Test carbon monoxide levels.
2. Clean and adjust burner and inspect heat exchanger.
3. Check thermostat operation.
4. Lubricate all motors, bearings, fans and circulator controls.
5. Clean pilot assembly.
6. Test and adjust safety and operating controls.
7. Inspect flue pipe and gas valve.
8. Clean and check blower motor (and belt if applicable).
9. Test and tighten all wiring and connections.
10. Turn exposed dampers to heating position if marked (no balancing).
11. Flush condensate drain to protect against overflow.
12. Check temperature rise.
13. Check fan speeds.
14. Check gas pressure at gas valve.
15. Inform customer of equipment condition; recommend necessary repairs.

### More Plans, More Savings!

#### Water Heater Service Plan

**\$169**/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- Annual Tune Up (\$169 value)

#### Generator Service Plan

**\$350**/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- Annual Tune Up (\$350 value)

#### A/C & Heat Pump Service Plan

**\$139**/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- 5% Off New Installations
- Annual Tune Up (\$139 value)

# TERMS & CONDITIONS

1. A heating system tune-up will be performed once during the service plan term, during regular working hours, as scheduled by our service department. SOS Fuels is not responsible for performing the tune-up if we are unable to contact the customer during normal working hours. All tune-ups must be scheduled between April and September. Thereafter, an additional fee of \$30 shall be applied, except for new service plan customers.
2. Any labor and/or parts billed prior to acceptance of this agreement cannot be credited. Repairs required to correct pre-existing conditions are not covered by the plan and will be charged at the company's normal rates.
3. SOS Fuels reserves the right to reject any service plan after inspection of the customer's heating system.
4. Only personnel of SOS Fuels may work on the heating system covered by this agreement, or the agreement shall be deemed null and void, effective immediately. The unused portion of the agreement shall not be credited.
5. This agreement is not written on a pro rata basis and no refund will be made if it is canceled by the customer prior to its normal expiration date or if other terms of this agreement are not met. In the event the customer's house is sold, the unused portion of the contract may be transferred to the new homeowner at the sole discretion of SOS Fuels. If the customer elects to pay for a service plan as part of a monthly payment plan and then chooses to cancel the service plan or discontinue payments, the full amount outstanding shall accelerate and become due and owing.
6. Hot water coils, combustion chambers, zone dampers, zone control boards and power venters are excluded from this agreement.
7. This agreement does not cover parts or labor when failure is due to vacant or unattended premises; blown or loose fuses; emergency switch in the "off" position; thermostat set too low to call for heat.
8. SOS Fuels shall not be held liable for the inability to supply or obtain obsolete parts not available through regular sources of supply.
9. This agreement does not cover service or replacement parts due to customer breakage, acts of nature, fire damage, flooding, freezing, explosions or other causes beyond the control of SOS Fuels.
10. It is agreed that if any tax or other charges are imposed by any governmental authority with respect to the sale, delivery or disposal of the products covered hereby, it will be added to the price to be paid by the buyer. A finance charge of 1.5% per month, for an annual percentage rate of 18%, is charged on items not paid 30 days from statement date. Service plans are not in force if account is 60 days overdue.
11. SOS Fuels shall not be held responsible for damage or resulting losses if the fulfillment of the agreement shall be delayed or prevented by wars, acts of enemies, strikes, inability to secure technicians, parts, material or transportation or by any other condition not reasonably within its control.
12. The length of this agreement is one year and the agreement will be automatically renewed each year at the prevailing rate unless we are notified of cancellation in writing 30 days prior.
13. This is the entire plan. This plan cancels and supersedes all prior plans.
14. This is the entire plan. This plan cancels and supersedes all prior plans on burner service except installation plans.
15. The service plan includes only the repair and replacement of parts specifically listed herein that are defective due to ordinary use or wear and tear based on the judgment of SOS Fuels. SOS Fuels is not liable for frozen pipes and/or damage to contents of a house with frozen pipes that are due to a defective part.

PLEASE KEEP FOR YOUR RECORDS!