



SERVICE PLANS THAT SAVE MONEY!

Water Heater Savings Plan

\$169/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- Annual Tune Up (\$169 value)

Generator Savings Plan

\$350/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- Annual Tune Up (\$350 value)

More Plans, More Savings!

Heating Oil Savings Plan

\$249/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- 5% Off New Boiler/Furnace Installations
- 15pt Annual Tune Up (\$229 value)

Propane & Natural Gas Savings Plan

\$199/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- 5% Off New Boiler/Furnace Installations
- 15pt Annual Tune Up (\$199 value)

A/C & Heat Pump Savings Plan

\$139/yr

- Priority Service
- 50% Off Service Fee
- 15% Off Repairs
- 5% Off New A/C Heat Pump Installation
- 17pt Annual Tune Up (\$139 value)

NY: 845.351.4700
NJ: 973.827.8179
PA: 570.618.8055

sosXtremeComfort.com

TERMS & CONDITIONS

1. We reserve the right to inspect and approve the equipment to be covered before accepting this service plan. Initial repairs required to put the equipment in acceptable condition are not covered.
2. This plan is in effect during regular service hours, 8 a.m. – 5 p.m., Monday through Friday. For after-hours calls, customer will incur our standard service fee, and, if applicable, will be subject to an emergency call fee.
3. Exclusions: This plan does not cover parts or labor when failure is due to:
 - customer setting thermostat too high to call for cooling or too low to call for heating.
 - customer leaving emergency switch in “off” position.
 - tripped circuit breakers or blown fuses.
 - dirty air filters. (It is the customer’s responsibility to change or check air filters every month.)
4. Compressors still under manufacturer’s parts warranty will be replaced with no labor charge. For compressors out of warranty, a 20% discount will be applied. Discount applies to compressor, refrigerant, dryers, labor and any miscellaneous parts.
5. It is customer’s responsibility to call and schedule an appointment for annual maintenance.
6. SOS Fuels agrees to render service to customer’s equipment for one year from the month in which customer enrolls in the plan (the effective date). This service plan will renew automatically each year unless terminated in writing by either party 30 days prior to its expiration.
7. Upon approval, acceptance and payment, the plan will be effective immediately. Preventive maintenance will be performed during the period the plan is in effect, at the mutual convenience of customer and SOS Fuels.
8. SOS Fuels is not responsible for high and low voltage wiring after the air conditioning maintenance is performed.
9. SOS Fuels warrants the initial recharge of Freon for 21 days.
10. This service plan is not written on a prorated basis, and no refunds will be made if customer cancels it prior to its normal expiration date. If a precision tune-up has already been performed in advance and customer cancels the plan, customer will be billed for the tune-up, payable upon receipt. This service plan is transferable to another homeowner, subject to credit approval, but not from one system to another. The plan is void if anyone other than an SOS Fuels employee works on the equipment.
11. SOS Fuels’ obligation to furnish parts shall be subject to their availability through normal supply sources. This service plan does not cover replacement of a complete central air or heat pump system or any parts or services.
12. This service plan is designed and available to SOS Fuels customers with a properly maintained account. A finance charge of 1.5% per month (annual rate of 18%) will be charged on items not paid 30 days from invoice date. If this account is referred to an attorney for collection, a charge for interest and attorney fees will be included. Said fee will be 33.33% plus interest. SERVICE PLANS ARE NOT IN FORCE IF ACCOUNT IS 60 DAYS OR MORE OVERDUE.
13. The service plan includes only repair and replacement of parts that are defective due to ordinary use or wear and tear based on the judgment of SOS Fuels.
14. SOS Fuels shall be released from liability for failure or delay to provide, within a reasonable time, the service called for under this plan when failure or delay may result from strike or other labor disturbance; fire, flood, lightning or other acts of God; supply shortages; government regulations; extreme weather conditions; or unavailability of parts.
15. This is the entire plan. This plan cancels and supersedes all prior plans.

PLEASE KEEP FOR YOUR RECORDS!